

EAST Search History

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
L2	138	1 and (permission or permit or willing\$)	USPAT	OR	ON	2006/12/19 07:24
S62	40	automated with manual with (interview or question or survey or dialog)	USPAT	OR	ON	2006/12/19 07:23
L1	323	automat\$ with manual\$ with (interview or question or survey or dialog)	USPAT	OR	ON	2006/12/19 07:23
S63	5	("5546452" "6553113" "6778643" "6819759" "6823054").PN.	US-PGPUB; USPAT; USOCR	OR	OFF	2006/12/18 16:22
S19	4	automated with manual with survey	USPAT	OR	OFF	2006/12/18 16:20
S61	11	("20020067823" "20030007628" "5511112" "5561711" "5678002" "5884032" "6141328" "6157655" "6389028" "6389400" "6731722").PN.	US-PGPUB; USPAT; USOCR	OR	OFF	2006/12/18 16:09
S60	55	manual\$ with automat\$ with survey	USPAT	OR	ON	2006/12/13 14:57

JD
12-19-06

Connecting to jloftis - Dialog - 268077
Connected to Dialog via SMS00307

? b 15 16 148 160 275 621 9 20 476 610 613 624 636 810 813

[File 15] **ABI/Inform(R)** 1971-2006/Dec 18
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[File 16] **Gale Group PROMT(R)** 1990-2006/Dec 18
(c) 2006 The Gale Group. All rights reserved.

[File 148] **Gale Group Trade & Industry DB** 1976-2006/Dec 15
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[File 160] **Gale Group PROMT(R)** 1972-1989
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[File 275] **Gale Group Computer DB(TM)** 1983-2006/Dec 18
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[File 621] **Gale Group New Prod. Annou.(R)** 1985-2006/Dec 14
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[File 9] **Business & Industry(R)** Jul/1994-2006/Dec 18
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[File 20] **Dialog Global Reporter** 1997-2006/Dec 19
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[File 476] **Financial Times Fulltext** 1982-2006/Dec 19
(c) 2006 Financial Times Ltd. All rights reserved.

[File 610] **Business Wire** 1999-2006/Dec 19
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**File 610: File 610 now contains data from 3/99 forward. Archive data (1986-2/99) is available in File 810.*

[File 613] **PR Newswire** 1999-2006/Dec 19
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**File 613: File 613 now contains data from 5/99 forward. Archive data (1987-4/99) is available in File 813.*

[File 624] **McGraw-Hill Publications** 1985-2006/Dec 18
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**File 624: Homeland Security & Defense and 9 Platt energy journals added Please see HELP NEWS624 for more*

[File 636] **Gale Group Newsletter DB(TM)** 1987-2006/Dec 18
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[File 810] **Business Wire** 1986-1999/Feb 28
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[File 813] **PR Newswire** 1987-1999/Apr 30
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*Dialog
J2 12-19-06*

? s automat? (s) manual? (s) (interview? or question? or survey? or dialog)

Processing

Processing

6027451 AUTOMAT?
855388 MANUAL?
2715846 INTERVIEW?
6435950 QUESTION?
3294225 SURVEY?
135510 DIALOG

S1 5415 S AUTOMAT? (S) MANUAL? (S) (INTERVIEW? OR QUESTION? OR
SURVEY? OR DIALOG)

? s s1 and permission

5415 S1
1731976 PERMISSION

S2 113 S S1 AND PERMISSION

? s s2 and ivr

113 S2
55503 IVR

S3 7 S S2 AND IVR

? rd s3

S4 2 RD S3 (UNIQUE ITEMS)

? d s

Set Items Description

S1 5415 S AUTOMAT? (S) MANUAL? (S) (INTERVIEW? OR QUESTION? OR
SURVEY? OR DIALOG)

S2 113 S S1 AND PERMISSION

S3 7 S S2 AND IVR

S4 2 RD S3 (unique items)

? t s4/3,k/all

4/3,K/1 (Item 1 from file: 16) Links

Gale Group PROMT(R)

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11969910 Supplier Number: 131317560 (USE FORMAT 7 FOR FULLTEXT)

**ATX To Poll Data From Telematics Vehicles For Car Dealerships Latest vRM Initiative To
Boost Business Leads, Enhance Customer Feedback, Retention.**

PR Newswire , p NA

April 11 , 2005

Language: English Record Type: Fulltext

Document Type: Newswire ; Trade

Word Count: 898

(USE FORMAT 7 FOR FULLTEXT)

Text:

...equipped vehicle they have sold to a customer. This capability, with the vehicle owner's **permission**, would allow dealerships to pro-actively offer enhanced servicing and maintenance of the vehicle.

...With services like this, we hope to increase that figure significantly."

With the customer's **permission**, dealerships will also be notified of roadside emergencies and breakdowns as well as when a...

...of feedback from vehicle owners that ATX can provide include creative uses of interactive or **automated** voice technology. For instance, ATX can provide an **automated survey** via the **IVR** system sent directly into the vehicle, polling for owner's opinions as they are using the product. ATX also has developed an owner's **manual** that allows owners to simply press a button in the vehicle and query for information on vehicle features or maintenance using **automated** voice technology; each press of the button could become an interesting data point to a...

4/3,K/2 (Item 1 from file: 20) Links
Dialog Global Reporter
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31093739 (USE FORMAT 7 OR 9 FOR FULLTEXT)
GMA to sign implementing rules of procurement law

Geoffrey P. Ramos
COMPUTERWORLD (PHILIPPINES)
September 08, 2003
Journal Code: FCWP Language: English Record Type: FULLTEXT
Word Count: 7644
(USE FORMAT 7 OR 9 FOR FULLTEXT)

...in the response time of the party being called was experienced.

During the call, an IVR system installed in the device will update the user regarding the cards remaining balance. The...shipping and ensuring that they reach their intended recipients on time.

The availability of more automated shipping tools is one of the drivers for the increased usage of technology. Executives of logistics firm Federal Express (Fedex) Philippines said in an interview that local firms are realizing the advantages of using technology over the manual way of shipping packages.

Samuel David, Fedex country manager, said technology has been an integral...simulates actual network intrusion the only difference is that the intrusion is done with the permission of the company itself. It doesnt really take much to do this kind of ethical...